

# AUG 2022

## KIRTLAND AND MAXWELL PLACE FAMILY HOUSING INSIGHT **NEWS & STORIES**



### It's Back To School Time!

#### Our CEO's Message



Dear HMC Residents,

I recently passed my one year anniversary since joining Hunt Military Communities as the new CEO. I have traveled to most of our communities and have met with many of our residents. The experiences and feedback have allowed us to make important strategic decisions and priorities to improve our service delivery and resident experience across the

country. We are excited to continually pursue improvements necessary to serve you better and sustain our military communities.

Last August, I committed to reviewing best practices and refining services and programs. Since then we have completed resident focus groups in almost all of our communities. The feedback has helped us to identify specific areas that are most important to you such as improving communication, focus on consistency in customer service, and enhanced community events to bring our residents together. Resident focus groups will be something we doing continuously across the country so we can get direct feedback from you on our service delivery and communities. Thank you to everyone who participated, and we always value your feedback.

Semper Fidelis,  
Brian Stann



Hunt Military Communities  
President & Chief Executive Officer



[HuntMilitaryCommunities.com](http://HuntMilitaryCommunities.com)



### August Birthday Celebration!

On August 3rd, 2022 stop by Kirtland and Maxwell leasing offices from 2:30pm-4:00pm, if your birthday is in August.

### National Cherry Popsicle Day!

On August 26th, 2022 stop by Kirtland and Maxwell leasing offices from 2:30pm-4:00pm for a cherry pop!

### Welcome to the KFH Team

**Max Ortiz** - Maintenance Technician

### Friendly Reminders

- Please remember to follow posted speed signs at Kirtland Family Housing and Maxwell Place. There are children that play outside and residents that exercise in the housing areas. We want our communities to be safe for everyone.
- Residents, please be a good neighbor and don't allow your dogs to bark excessively and/or during off-hours, and please pick up after your pets. Residents are reminded that all pets are to be leashed outside. Also, please be sure to register all pets in the home with the Leasing Office, if you have not already.
- Residents are reminded the Hunt resident portal is only to be used for routine work orders. Any heating/cooling issues, water leaks, and other emergencies are to be called into our offices at 505-551-3855.



# CONTACT INFORMATION



**KIRTLAND**  
HUNT MILITARY COMMUNITY

Please see below for our updated contact information:

 **Office Phone Line:** 505-551-3855

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 **Leasing Phone Line:** 888-562-8154

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 **Maintenance Work Orders:** 505-551-3855

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 **Email:** [kirtlandleasing@huntcompanies.com](mailto:kirtlandleasing@huntcompanies.com)

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AT KIRTLAND**  
HUNT MILITARY COMMUNITY

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